



City of Gloversville

3 Frontage Rd, Gloversville, NY 12078

GLOVERSVILLE TRANSIT SYSTEM

...transportation into the future



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Paratransit Eligibility:

You are eligible to use our Paratransit service if you have a mobility problem which prevents you from using fixed route service. You must fill out and submit an 'Application for Paratransit Service'. Applications can be obtained in person at the Gloversville Transit Office located at 109 W. Fulton St, Gloversville, NY 12078 or by going to our website www.ride-gts.com and downloading the form. Once you are determined eligible, you will be given an identification card to present to the bus operator. All GTS buses have wheelchair lifts that are rated at a maximum lift capacity of 800 pounds.



GTS Complimentary Paratransit Service User Guide



Fares:

- \$4.00 each one-way trip
- \$40.00 - Booklet of 10 rides
 - o Cash or check made payable to Gloversville Transit

There are three (3) parts to the application:

Part I – Applicant Information

- This is your information filled about you (the applicant). This gives us a snapshot of your needs and ability to use public transportation.

Part II – Release of information

- Filled out by the applicant, this allows Gloversville Transit to contact your physician or other professional to confirm your information

Part III – Verification of Eligibility

- This is to be completed by a physician, ophthalmologist, psychiatrist, or other medical professional or qualified agency representative



Once Approved: You can schedule your ride by calling 518-773-4528 from 8:00am to 3:00pm Monday – Friday. We will need:

- Your Name
- Address for Pick-up
- Address for Drop-off
- Date of your trip
- Time for Pick-up
- Time for Drop-off
- Best phone number for you to be reached
- Personal Care Attendant - Yes/No
- Special Needs (Wheelchair, walker, etc.)

GPS info to locate buses in real time:

<https://www.networkfleet.com/portal>

Username – gts1

Password – transit



The bus driver will stop at the safest location for the boarding and exiting of the bus. The bus is not authorized to pull into a private driveway. As the bus approaches please stay at least 5-7 feet back from the side of the bus to allow enough room for the bus to be stopped and doors opened and/or lift to be lowered. The driver will tell you when the bus/lift is ready for boarding.

GTS policy allows the driver to wait a maximum of 10 minutes after the appointed pick-up time. After 10 minutes, the bus driver is authorized to leave.

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Paratransit Service is reservation service. You must call and schedule your ride, at a minimum, of the day prior to the requested service. If you must leave a voice message due to the office being closed, ensure you leave all required information. If the line is busy please continue to try the line.

If you are unable to take your trip, please call 518-773-4528 and state your name, address, time & date that your trip was scheduled.

A ONE-HOUR NOTICE OF CANCELLATION IS REQUIRED OR A FEE MAY BE CHARGED.

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