

“GTS Pro-Rider Program”

ALWAYS BE COURTEOUS

- To the driver and to other passengers;
- Refrain from offensive language and inappropriate conversations;
- Give up your seat for a senior citizen or anyone with a mobility issue.

CATCHING THE BUS

- Get to a corner on the passenger entry side of the bus;
- Wave your hand high to let the driver know you want the bus to stop;
- Keep back from the doors to allow the driver to open the doors;
- Allow other passengers to exit the bus before you try to board;
- Enter the bus, put the fare, ticket or token in the fare box then be seated.
- Children age 5 and under ride free with fare paying adult.



GTS Passenger Rules and Pro-Rider Program Guide



GPS info to locate buses in real time:

<https://www.networkfleet.com/portal>

Username – gts1

Password – transit

For questions please call 518-773-4528 or email info@ride-gts.com. www.ride-gts.com

GTS Pro-Rider Program continued;

RIDING THE BUS

- No smoking, vaping, drinking or eating on the bus (reusable coffee cups with a lid are allowed);
- Seatbelt use is optional, stay seated while bus is in motion;
- Make room so all seats are available to passengers;

WHEN YOU WANT TO GET OFF THE BUS

- Pull the wire that runs the length of the bus under the windows, this will let the driver know you wish to get off at the next stop;
- Remain seated until the bus has come to a stop, then exit the bus.

TOKENS

- Gold Tokens - Hannaford gives out gold tokens with the purchase of groceries at their store (Gloversville);
- Black Tokens – Price Chopper gives out black tokens to seniors with the purchase of groceries at their store (Gloversville).

REMEMBER, TO BE A PRO-RIDER, YOU ARE ALWAYS CONSIDERING OTHERS ON THE BUS INCLUDING THE DRIVER, PLEASE BE COURTEOUS.



GTS Passenger Rules

The following **Rules of Conduct** are to help maintain a pleasant riding experience for everyone aboard any GTS bus route. We ask that riders observe the following rules to Ride while on any GTS bus:

Restricted Items:

- Hazardous materials (flammable substances, corrosive agents, etc.), weapons (firearms, knives, etc.);
- Open containers of alcoholic beverages;
- Illegal drugs (drugs not prescribed by a doctor);
- Animals (Service-Dogs acceptable).

Conduct:

- Abusive, loud, threatening or obscene language or actions will be tolerated;
- No marking, etching, cutting or damaging the bus in any way;
- No illegal activity of any kind will be tolerated.

Personal Hygiene and Dress Code:

- Shirts and footwear are required at all times;
- Personal Hygiene must be maintained in a manner that does not result in offensive odors. Passengers with poor hygiene can be denied transportation.

Eating, Drinking and Electronic Devices:

- Eating is prohibited on the bus;
- No smoking of any kind is allowed, this includes vaping;
- No beverages without a secured lid (no alcohol);
- Radios or any sound-generating equipment may be used with headphones.

Paying the Fare:

- Have the correct change ready to put in the fare box when you board the bus.

For more information on GTS Code of Conduct see our website – www.ride-gts.com.

Safety:

- No unnecessary conversations with the driver;
- No obstructions are allowed in the aisle. Carry-on items and strollers must be stored within the seating area, if in question, ask the driver for assistance;
- Riders who engage in physical abuse or cause physical injury to another rider or driver will be subject to immediate withdrawal from the bus, suspension from service and possible criminal charges.

Depending in the Severity of the violation, the following penalties will be enforced for riders who violate any of the Rider Rules of Conduct:

- **One (1)** violation will result in a verbal warning;
- **Two (2)** violations will result in a written warning;
- **Three (3)** violations will result in suspension of riding privileges for a minimum of 30 days.